

# RETURNS INSTRUCTIONS

## PACKAGING

To prevent transport damage please ensure that all units are shipped with sufficient packaging. We would prefer if you use the original box.

Do not add manuals, non-original cables or mounting materials to the package, **as these may not be returned to you.**



Please ensure units are packed correctly to prevent transit damage; wrap the product in a plastic bag or bubble wrap.



Packages over 25 kg must be shipped on a pallet.



We cannot accept liability for transport damage and will advise you if this occurs.